



CLIENT SATISFACTION SURVEY FORM

Our Dear Client

In order for us to continuously improve our Extension Services Program, we are interested to know your opinion on how we are faring in the delivery of our services. May we request you to answer the following questions relative to the services we have rendered through our faculty member(s). Your responses will be treated with confidentiality.

NAME OF FACULTY: _____

EXPERTISE EXTENDED: _____

Please help us rate objectively the performance of our service provider by encircling the appropriate number, using the following rating scales:

- 5 - Excellent
- 4 - Very Satisfactory
- 3 - Satisfactory
- 2 - Fair
- 1 - Poor

No.	Survey Question	Rating
1	Are you satisfied with our services?	
2	How would you rate our level of quality?	
3	Are the service providers capable and competent enough in addressing	
4	Are the service providers courteous and respectful in the manner on how	
5	Are the services rendered accurate and appropriate with your needs?	
6	Are the services needed delivered on time?	
7	Are the tools, equipment and materials used appropriate with your needs?	
8	Do the services rendered provided valuable contribution to your	
9	How would you rate our overall performance?	

Comments/Suggestions/Complaints

Thank you!

 Signature